

Letterkenny Army Depot (LEAD) Customer Survey

Name _____ Organization _____ Office Symbol _____ Date _____

1. Which LEAD organization do you deal with most frequently?

2. Please indicate your satisfaction with the LEAD staff and our products/services
(5 = Best, 1 = Worst, Blank = No basis to judge).

	Major/ Secondary Items	Fabrication	Repair Parts	Manufacturing	Engineering Specifications	Technical Data Packages	Other:
Quality							
Cost							
Value							
Timeliness							
Knowledge							
Helpfulness							
Follow-Up							
Responsiveness							
Courtesy							
Efficiency							
Accessibility							

3. Please provide comments about LEAD. We are especially interested in any narrative about the ratings above that you would like us to know about.

4. Please provide any additional comments you would like us to address.

5. Would you like a LEAD representative to contact you? ____ Yes ____ No
If so, please provide a phone # _____ or E-mail address _____.

6. Please return survey to Commanding Officer, Letterkenny Army Depot, ATTN: AMSAM-LE-QQ, Chambersburg, PA 17201-4150 or email to alkyq@emh1.lead.mil.

THANK YOU FOR YOUR TIME AND INPUT